



## **Coronavirus**

As the situation is changing quickly we wanted to let you know what we are doing and to reassure you we are being mindful and considering ongoingly the wellbeing of all concerned:

### **What have we put in place and what are we doing?**

- 1) We are currently monitoring government guidance and recommendations on the coronavirus as well as being in communication with our clients for updates.
- 2) We have introduced measures to prevent cross contamination and the possible spread of the virus.
- 3) We have reduced our activity to ongoing and essential programmes only and are not offering open activities.

### **Increased hygiene**

We ensure:

- Surfaces in our meeting space is cleaned with disinfectant cleaner.
- Increased hand washing – we have hand sanitizer (during session), soap and wipes available for use on arrival and at the end of our sessions. All visitors will be asked to wash their hands on arrival and on departure.
- If sneezing or coughing during sessions we would ask this is done into tissue or sleeve of clothing and use sanitizer for hands.
- Equipment used in sessions is regularly cleaned to reduce cross-contamination. We are ensuring there is enough time between sessions to wipe over equipment that has been used.

There is no evidence of virus passing from animals/horses to humans and we review the health and wellbeing of the horses before each session.

**We ask:**

**Sign of illness.**

Anyone planning to visit the stables who is showing any signs of illness or who have been in contact with anyone exposed to or showing signs of illness that they do not attend and if appropriate follow guidance for self-isolation for 7 days. This includes signs of cold, high temperature and cough.

**Recent travel.**

Anyone who has returned from travelling abroad within the last two weeks we would also ask that they do not attend sessions until 14 days has passed.

**Keep activity to a minimum.**

We are not running our full activity with open programmes, however we are continuing to work with existing programmes or with individuals. We are continually monitoring and reviewing this.

**Restricting visitor time to the session time only.**

We work in an outdoor space and where feasible the accompanying adult will also be outdoors so not in a confined space.

You will also be asked to stay within the designated areas of the facility.

**Flexibility and waiver of cancellation fees.**

If you feel concerned about coming to the venue and interacting with the service, we understand and will be flexible with waiving the cancellation fees. We ask that you provide us minimum of 3 hrs notice before the session start time so that we save our facilitators to travel to the venue unnecessarily, it would be much appreciated.

If you have paid in advance then sessions can be postponed to a later date or a refund provided.

**Should we need to suspend service we will be in direct contact with those who have sessions booked to update you and as well as updating our website and social media channels.**

If you would like to discuss with us in more detail please contact [carey@timetoshinekids.org](mailto:carey@timetoshinekids.org) and we will arrange a time to speak.

**Further useful links and information:**

**For Government updates**

<https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response>

**For Public Health England updates**

<https://www.gov.uk/government/organisations/public-health-england>  
<https://publichealthmatters.blog.gov.uk/>

**For NHS updates:**

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

Wishing you well